



We're hiring!

Join our team

A large background image showing a group of people's hands stacked in a circle, symbolizing teamwork. A thick blue curved line separates the top text from the bottom image.

**Warehouse Operations
Manager**

Overview:

Role: Warehouse Operations Manager
Reporting to: Project Director
Location: Aintree

PAM Group are a specialist preventative healthcare business operating throughout the UK. The business was formed in 2004 starting in occupational health but has expanded into psychological health, health assessments and neurodiversity assessments.

We are a UK operator with 27 clinics throughout the UK and employ circa 600 colleagues. Our businesses are autonomous and focused in their niche sectors, they are successful and we are embarking on a significant expansion plan to maximise our current resources and expand our services.

Our Business Unit PAM Health sells online products and services aimed at the physiotherapy, ergonomic and healthcare sectors. This business has grown recently through acquisition and we are now looking to drive its sales and brand awareness.

Role

An exciting opportunity has arisen for a Warehouse Operations Manager, who will be responsible for overseeing the smooth running of the storage facility and the organisation of deliveries and despatch of products and orders.

- ❖ Responsible for the organisation, operation and security of the Warehouse facility
- ❖ Develop and drive a warehousing and despatch strategy to improve customer service
- ❖ Maintain accuracy and quality of products through the internal and external supply chain
- ❖ Develop and lead a right first-time mindset
- ❖ Responsible for inbound goods, inventory within the facility and outbound customer orders
- ❖ Responsible for haulier contracts and transport planning within the distribution function
- ❖ Driving productivity and service ensuring KPI targets are constantly achieved
- ❖ Plan, schedule, and review workload and resource to ensure KPI targets are met on a cost-effective basis
- ❖ Planning of colleague training and performance monitoring
- ❖ Supervise warehouse operatives and oversee daily operations
- ❖ Provision of performance reports and management information
- ❖ Be involved with the initial setup of the warehouse and associated systems
- ❖ Maintain high standards of Health & Safety, hygiene and security
- ❖ Ensure adherence to all policies and procedures
- ❖ Ensuring goods are stored correctly and safely
- ❖ Daily inspection of cold room and fridges to ensure correct temperature range is maintained
- ❖ Oversee maintenance of fork lift trucks and equipment
- ❖ Perform any additional duties or responsibilities as assigned by Management

About You

- ❖ A Logistics Distribution and Supply Chain background.
- ❖ A minimum of 5+ years Logistics management experience.
- ❖ Experience of cold chain essential
- ❖ Experience of both a B2B and B2C environment
- ❖ Have a proven track record of achieving in fast paced, high pressured operations.
- ❖ Have good written and verbal communication skills
- ❖ Have strong commercial acumen and be results driven
- ❖ Strong understanding of ERP/WMS

If you're looking for your next career move and are wanting to work with a rewarding company, please get in touch with our Recruitment department for a confidential chat about joining the PAM Team. Recruitment@pamgroup.co.uk

- ❖ Demonstrable experience of Continuous Improvement
- ❖ Negotiation and analytical skills
- ❖ Process improvement
- ❖ Willing to work flexibly to ensure that business objectives are met
- ❖ FLT license would be beneficial

Our Values

At PAM we are passionate about people and delivering our Everyday Things That Matter Values and Behaviours to our customers and our colleagues. Our cultural philosophy is based on putting our people first, creating high performing teams who deliver great services for our clients.

We're looking for driven and ambitious professionals to join our team, who are just as passionate about our philosophy and values as we are:

- ❖ Hard Work & Enthusiasm; we believe hard work should be rewarded, we go the extra mile to achieve our goals and support each other and enthusiasm and passion are part of our DNA.
- ❖ Teamwork & Friendship; our colleagues share a sense of belonging; we understand collaborative working means better decisions making and we support each other to achieve common goals.
- ❖ Loyalty & Improvement; we are dedicated to personal and professional development. Our PAM Academy mentors' colleagues and provides support to help you be the best you can through offering a wide range of CPD opportunities.

Employee Benefits

- ❖ We pay your auto-enrolment pension contribution of 8%, you can also make enhanced contributions which are matched up to 5%
- ❖ You will have a life insurance scheme valued at 4 x your annual salary
- ❖ 33 days annual leave including bank holidays
- ❖ Health Cash Plan Scheme, which covers you for things like Opticians, Dental Treatment and even Physio if needed!
- ❖ Flexible Working Hours
- ❖ Access to a 24/7 EAP Counselling line and a 24/7 GP line
- ❖ Amazing discounts on things like food and drink, retail and days out, all through our rewards scheme
- ❖ Support with training and development

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