

**EAP Counsellor – Warrington - Full Time**

**£32,000 per annum**

We are currently looking for a number of qualified counsellors to join our telephone-based Employee Assistance Program service in our Warrington clinic. We provide a 24/7 confidential support service to our client’s employees nationwide. They can call our number to speak to a qualified counsellor about issues such as depression, anxiety, stress, debt advice and family issues. Working as part of this team you will provide confidential advice, and further therapy if needed.

**The role will involve:**

* Conducting telephone assessments including referral for ongoing psychological support
* Administering Psychometric Tools
* Providing support calls to employees and managers and signposting to appropriate external agencies
* Offering Psychoeducation
* Delivering Trauma Support
* Managing Risk Calls
* Providing telephone and video counselling to employees
* Assisting EAP Team with other duties including referral work
* Providing advice to managers/HR on a needs basis

**The ideal candidate will have:**

* Post Graduate Diploma in Counselling and/or Psychotherapy
* BACP Registration required
* Post Graduate Diploma in Cognitive Behavioural Therapy
* Ideally be BACP or BABCP accredited or working towards accreditation
* Telephone counselling experience
* Experience or an interest in email counselling beneficial
* EAP Experience desirable but not essential
* Computer literate essential

**Hours:**

* You will be working 40 hours per week working Monday-Friday
* You will work 4 x day time shifts per week between the hours of 6am-6pm
* You will be required to work 1 x late shift per week, 1.30pm-10pm
* Shifts will be on a rota basis and given weeks in advance, you must be able to cover all of the shift patterns
* You will work 1 in 4 weekends; you will be given two days off in the week when you work a weekend

As we offer a 24/7 service, you will be required to work bank holidays on a rota basis. You will get this time back in lieu.

The Company fully believes in supporting its staff members and has supported a number of employees through further development courses. PAM also offers an excellent benefits package including:

* Pension Scheme - We pay your auto-enrolment pension at 8% total
* Health Scheme – Opticians, Dental, Physio & more!
* 24/7 Doctor helpline – book a Telephone or Video Appointment with a GP
* Employee Assistance Program – 24/7 telephone counselling helpline
* Life Insurance Scheme – 4 x your annual salary
* 25 Days Annual Leave
* Membership of Ethical Body fees paid
* Monthly case supervision 1-2-1 with your line manager
* Support with CPD
* Further Training and Development opportunities
* Supervision Costs Covered, pro-rata for part-time workers

Apply Now!